




PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam
Serial No. : 09/885,717
Filed : June 20, 2001
For : Dynamic Help Option For Internet
Customers
Attorney's Docket : CONCERTO-512XX
Examiner : Kieu D. Vu
Group Art Unit : 2173

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By


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AMENDMENT

Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated January 12, 2006,
please amend the above-identified Patent Application as follows:

02/16/2006 SHASSEN1 00000035 09885717

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015 to enter 3/2/06 RU